

# Terms of Sale

# Registration

The registration of your stay implies acceptance of our terms of sale.

Your registration will be booked according to the available space and the reception of your completed and signed registration form, accompanied by a deposit of 30% of the amount of the stay.

#### Cancellation

In case of cancellation on your part (except if you find a substitute), will be retained:

- More than 30 days before arrival, 10% of the amount of the stay
- Between 29 and 21 days , 25% of the amount of the stay
- Between 20 and 8 days, 50 % of the amount of the stay
- Between 7 and 2 days, 75% of the amount of the stay
- Less than 2 days, 90% of the amount of the stay.

If the hike is cancelled by us, either because the minimuom number of customers is not reached, either because the security of the members of the hike is not guaranteed, either because the weather is too dangerous, in the majority of cases a replacement offer will be propsed to you. If the cost of it is more (up to 15%), we don't change the initial cost.

# The prices

## The prices contain:

- Full board
- The loan of the donkey's equipment
- Donkey rental

#### They do not contain:

- The donkey's feeding at the different cottages
- · The IGN maps
- The trip between your home and the meeting point
- Personal expenses

For all payment that is not in Euros (foreign currencies) we are obliged to add the « conversion costs » charged by the bank.

#### Responsibility

The organizers cannot replace the individual responsibility of each participant, whom must be covered by his own liability insurance.

Also, as hike organizers, we have to choose different service providers, cottage owners, shelters, hotels, transporters hence we are not liable for them. They conserve their own responsibilities and liabilities.

#### **Risks**

All hikes contain a risk,as minor as it may be. Consequently, each hiker is liable for this risk, therefore, the organizers ,guides or providers cannot be held responsible for any accidents or misfortunes which may occur during the hike. This is also the case for the familiy members and the beneficiaries.

Each participant has to abide by the safety rules and follow the mountain guide's advice, who represents the organization. He cannot be held responsible for an accident due to the recklessness of a member of the group.

The organizers reserve the right, if special circumstances affect the security of the group, to change the itinerary or hiking program, directly or through the guide.

### Unaccompanied hikes

Unaccompanied hikes are hiking trails sold without a mountain guide The package contains a descriptive outline of the hike and a map of the areaThe unaccompanied hikes require a knowledge, even limited, of the way to read a map and how to choose your itinerary especially in the mountains.

Each participant has to respect the safety rules and follow the advice on the descriptive outline, the organizers cannot be held responsible for any accident due to imprudent behaviour by a customer.

The organizers cannot be held repsonsible for any misinterpretation of the descriptive outline or incorrect reading of the map by the customers.

The unaccompanied hikes suppose an acceptance of risk, as minor as it may be, even if this happens because a modification of natural elements on the route.

Consequently, each customer is liable for this risk, therefore, the organizers or providers cannot be held responsible for any accidents or misfortunes which may occur during the hike. This is also the case for the families and the beneficiaries.

Read and approved		
Name :		First name :
In:		
The:/	Signatures:	